Sending review invites

Klantenvertellen & Kiyoh
Review invite interface

Version 2.2

About This Document

What This Document Does

This document describes the review invite interface for Klantvertellen.

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Introduction

The Klantenvertellen review invite interface is method that is used to schedule invite e-mails.

There are three methods to schedule an invite e-mail:

1. Method 1: schedule an invite using the API with an HTTP POST method using XML
2. Method 2: schedule an invite using the API with an HTTP POST method using JSON
3. Method 3: schedule an invite which is triggered by calling a specific URL

This document describes the functionality on a technical level, such that systems can connect to this interface.

Please take into account that this document can be subject to change, in the situation that a possible new iteration of the review invite interface is released.

Base URL

The <baseurl> in all examples for Klantenvertellen is **www.klantenvertellen.nl** and for Kiyoh it is **www.kiyoh.com**. Please perform all calls via HTTPS.

Security method 1

Security using the API with HTTP POST method using XML

The security for the review invite interface is token based.

This means an authentication token needs to be provided as a header value in the HTTP post. For the review invite API interface this token is: **X-Publication-Api-Token.** Only for products with this API feature, and for certain roles, is this access available. This token is available upon request, or in the situation it is readily available in the product, the token is also listed in the user's advanced invite options.

In addition to this, the header should also take into account the **Content-Type**. The Content-Type with the HTTP POST method using XML is **application/xml**.

Endpoint method 1

Endpoint for API with HTTP POST method using XML

The endpoint to schedule a review invite using the API with an HTTP POST method using XML is as follows:

URL: https://<baseurl>/v1/invite/external.xml

Headers:

1. X-Publication-Api-Token: Api token from advanced invite options
2. Content-Type: application/xml

Input method 1

Input method 1: for API with HTTP POST method using XML

Please take into account that all input, parameters and variables are case sensitive.

Headers:
1: **X-Publication-Api-Token**: Api token from advanced invite options
2**: Content-Type**: application/xml

Sample:

<invitation>

       <location_id>xx-xxxx-xxxx</location_id>

       <invite_email>fictionalmailaddress@klantenvertellen.nl</invite_email>

       <delay>1</delay>

       <first_name>First</first_name>

       <last_name>Last</last_name>

       <ref_code>XYZ123</ref_code>

       <language>nl</language>

</invitation>

Method 1 parameters and variables

Parameter/variable	Explanation
X-Publication-Api-Token	API key (token) to authorize the request (= your invite API in client dashboard found under ''extra options'')
location_id	ID for the location for which the invite should be sent
invite_email	email address that should receive the invite
delay	number of days (integer) after which the email should be sent. 0 is immediately
first_name, last_name	name fields to personalize the invite
language	language the invite email is sent, "nl" for Dutch (case sensitive)
ref_code	internal reference code which can be used for administration purposes (the reference code is visible in invite history, review exports and XML feed)

Security method 2

Security using the API with HTTP POST method using JSON

The security for the review invite interface is token based.

This means an authentication token needs to be provided as a header value in the HTTP post. For the review invite API interface this token is: **X-Publication-Api-Token**. Only for products with this API feature, and for certain roles, is this access available. This token is available upon request, or in the situation it is readily available in the product, the token is also listed in the user's advanced invite options.

In addition to this, the header should also take into account the **Content-Type**. The Content-Type with the HTTP POST method is **application/json**.

Endpoint method 2

Endpoint for API with HTTP POST method using JSON

The endpoint to schedule a review invite using the API with an HTTP POST method using JSON is as follows:

URL: https://<baseurl>/v1/invite/external

Headers:

1. X-Publication-Api-Token: api token from advanced invite options
2. Content-Type: application/json

Input method 2

Input method 2: for API with HTTP POST method using JSON

Please take into account that all input, parameters and variables are case sensitive.

Headers:
1: **X-Publication-Api-Token**: api token from advanced invite options
2**: Content-Type**: application/json

Sample:

```
{

        "location_id":"xx-xxxx-xxxx",

        "invite_email":"fictionalmailaddress@klantenvertellen.nl",

        "delay":1,

        "first_name":"First",

        "last_name":"Last",

        "ref_code":"XYZ123",

        "language":"nl"

}
```

Method 2 parameters and variables

Parameter/variable	Explanation
X-Publication-Api-Token	API key (token) to authorize the request (= your invite API in client dashboard found under ''extra options'')
location_id	ID for the location for which the invite should be sent
invite_email	email address that should receive the invite
delay	number of days (integer) after which the email should be sent. 0 is immediately
first_name, last_name	name fields to personalize the invite
language	language the invite email is sent, "nl" for Dutch (case sensitive)
ref_code	internal reference code which can be used for administration purposes (the reference code is visible in invite history, review exports and XML feed)

Security method 3

Security with calling a specific URL

The security used to schedule an invite which is triggered by calling a specific URL is also token based. The same token/hash is used as in the HTTP POST method.

Endpoint method 3

Endpoint for calling a specific URL

Please take into account that all input, parameters and variables are case sensitive.

The following URL is used to schedule an invite:

https://<baseurl>/v1/invite/external?hash=XXX&location_id=XXX&tenantId=XX&invite_email=XXX&delay=X&first_name=XXX&last_name=XXX&language=XX&ref_code=XXXX

Input method 3

Endpoint for calling a specific URL

https://<baseurl>/v1/invite/external?hash=XXX&location_id=XXX&tenantId=XX&invite_email=XXX&delay=X&first_name=XXX&last_name=XXX&language=XX&ref_code=XXXX

Please take into account that all input, parameters and variables are case sensitive.

Method 3 parameters and variables

Parameter/variable	Explanation
hash	API key (token) to authorize the request (= your invite API in client dashboard found under ''extra options'')
location_id	ID for the location for which the invite should be sent
tenantId	99 (The tenant ID number for Klantenvertellen is "99") 98 (The tenant ID number for Kiyoh is "98")
invite_email	email address that should receive the invite
delay	number of days (integer) after which the email should be sent. 0 is immediately
first_name, last_name	name fields to personalize the invite
language	language the invite email is sent, "nl" for Dutch (case sensitive)
ref_code	internal reference code which can be used for administration purposes (the reference code is visible in invite history, review exports and XML feed)

Error handling and output

Success response

An HTTP code will be returned if the API is called.

The response with status "200 OK" is given when an invite is successfully scheduled.

Error codes and error messages

Data element	Type	Description
httpCode	String	The HTTP error code
errorCode	String	The error code for this request, e.g. "INTERNAL_SERVER_ERROR"
id	String	The id of the error request
detailedError	String	Zero, one, or multiple detailed specifications of the error
• errorCode	String	The error code specifying a more detailed error, e.g. "INVITATION_ALREADY_PLACED"
• message	String	A textual description of the error message, e.g. "An invitation has already been sent to this email address in the last 30 days"